



US Surveillance List Price Sheet (vSTAC Watch and vSTAC Data) Effective Jan 1st, 2013

Appliances	Part Number	Description	List Price
vSTAC Watch R2 (includes vSTAC OS 6.0)			
vSTAC Watch R2 (36TB, 16GB RAM)	VHG2-12C03-02W25	Stackable 36 TB Surveillance Appliance 16GB RAM	\$ 39,5
vSTAC Watch R2 (24TB, 16GB RAM)	VHG2-12B02-02W25	Stackable 24 TB Surveillance Appliance 16GB RAM	\$ 32,9
vSTAC Watch R2 (12TB, 16GB RAM)	VHG2-12B01-02W25	Stackable 12 TB Surveillance Appliance 16GB RAM	\$ 26,3
vSTAC Data R2 (includes vSTAC OS 6.0)			
vSTAC Data R2 (36TB)	DHG2-12C03-02W25	36 TB Storage Appliance	\$ 35,1
vSTAC Data R2 (24TB)	DHG2-12B02-02W25	24 TB Storage Appliance	\$ 28,5
vSTAC Data R2 (12TB)	DHG2-12B01-02W25	12 TB Storage Appliance	\$ 21,9
Hardware & Software Warranty & Support			
Pivot3 3 YR Hardware & Software Warranty & Support (Included)	SV-SUPPTS002-03	3 YR Hardware Warranty; 8x5 phone & email support; onsite parts next day; dot zero releases	\$ 3,0
Pivot3 5 YR Hardware & Software Warranty & Support	SV-SUPPTS002-05	5 YR Hardware Warranty; 8x5 phone & email support; onsite parts next day; dot zero releases	\$ 1,6
Pivot3 3 YR Premium Hardware & Software Warranty & Support	SV-SUPPTP002-03	3 YR Hardware Warranty; 24/7 phone & email support; onsite parts next day; dot zero releases	\$ 6
Pivot3 5 YR Premium Hardware & Software Warranty & Support	SV-SUPPTP002-05	5 YR Hardware Warranty; 24/7 phone & email; onsite parts next day; dot zero releases	\$ 2,0
Pivot3 3 YR Business Critical Hardware & Software Warranty & Support	SV-SUPPTB002-03	3 YR Hardware Warranty; 24/7 phone & email; onsite parts within 4 hours; day; dot zero releases	\$ 1,8
Pivot3 5 YR Business Critical Hardware & Software Warranty & Support	SV-SUPPTB002-05	5 YR Hardware Warranty; 24/7 phone & email; onsite parts within 4 hours; day; dot zero releases	\$ 3,5
APOS 2 YR Pivot3 Hardware & Software Warranty & Support extension	SV-SUPPTAS02-02	2 YR Hardware Warranty extension; 8x5 phone & mail, onsite parts next day; dot zero releases	\$ 2,8
APOS 1 YR Pivot3 Hardware & Software Warranty & Support extension	SV-SUPPTAS02-01	1 YR Hardware Warranty extension; 8x5 phone & mail, onsite parts next day; dot zero releases	\$ 1,4
APOS 2 YR Pivot3 Premium Hardware & Software Warranty & Support extension	SV-SUPPTAP02-02	2 YR Hardware Warranty extension; 24 x 7 phone & mail, onsite parts next day; dot zero releases	\$ 3,2
APOS 1 YR Pivot3 Premium Hardware & Software Warranty & Support extension	SV-SUPPTAP02-01	1 YR Hardware Warranty extension; 24 x 7 phone & mail, onsite parts next day; dot zero releases	\$ 1,6
APOS 2 YR Pivot3 Business Critical Hardware & Software Warranty & Support extension	SV-SUPPTAB02-02	2 YR Hardware Warranty extension; 24x7 phone & mail, onsite parts within 4 hours of problem identification; dot zero releases	\$ 4,9
APOS 1 YR Pivot3 Business Critical Hardware & Software Warranty & Support extension	SV-SUPPTAB01-01	1 YR Hardware Warranty extension; 24x7 phone & mail, onsite parts within 4 hours of problem identification; dot zero releases	\$ 2,3
3 YR Keep your Hard Drive	SV-SUPPSKYHD-03	3 YR Keep your Hard Drive. Customer does not RMA drive.	\$ 3
5 YR Keep your Hard Drive	SV-SUPPSKYHD-05	5 YR Keep your Hard Drive. Customer does not RMA drive.	\$ 5
APOS 3 YR Keep your Hard Drive	SV-SUPPAKYHD-03	APOS 3 YR Keep your Hard Drive. Customer does not RMA drive.	\$ 4
APOS 5 YR Keep your Hard Drive	SV-SUPPAKYHD-05	APOS 5 YR Keep your Hard Drive. Customer does not RMA drive.	\$ 6
Per Incident Service charge	SV-SUPPTS002-00	Pivot3 support only, no parts. Includes troubleshooting of system issues. Agreement has to be in place in advance.	\$ 4
Out of Maintenance support calls	SV-SUPPTS002-01	Out of Warranty per incident call charge. No established agreement in place.	\$ 1,0
Software & Software Upgrades			
vSTAC Manager	SK-CDRSS0002-00	1 site license required	\$ 1,9
Windows Server 2008 64bit	SK-CDCBMW2K8-64	Windows Server 2008 Standard 64 bit	\$ 1,2
Windows Server 2008 32bit	SK-CDCBMW2K8-32	Windows Server 2008 Standard 32 bit	\$ 1,2
vSTAC OS 6.0 Software Upgrade	SK-CDUPG6000-00	Upgrade from vSTAC OS 5.x to 6.x	\$
VMware Foundation License upgrade	SK-VMLIC0001-00	Watch R1 and Big Data R1 to R2 VMware license upgrade	\$ 1,8
Spare Parts & Optional Hardware			
3TB Disk Drive-D	SP-DDVST3001-72	3 TB Disk Drive with drive tray and rails	\$ 8
2TB Disk Drive-D	SP-DDVST2001-72	2 TB Disk Drive with drive tray and rails	\$ 5
1TB Disk Drive-D	SP-DDVST1001-72	1 TB Disk Drive with drive tray and rails	\$ 3
16GB Watch Memory Expansion Kit	SP-RAMST0016-01	16GB Watch Memory Expansion Kit. 1333 MHz Max of 1 extra kit per appliance	\$ 6
R2 Power Supply-D	SP-PWRDBF002-00	R2 750W Power Supply	\$ 6
Optional Products			
2 Port Gigabit NIC	RH-NICIN1000-02	Intel 2 port PCIe Gigabit NIC for external servers	\$ 3
8 Port Switch	RH-SWCC2960-08	Switch, Cisco Catalyst 2960G-8TC; 1U rack-mount	\$ 1,5
24 Port Switch	RH-SWCC3750-24	Switch, Cisco Catalyst 3750G-24TS; 1U rack-mount	\$ 5,9
Rails for Switch	RH-RLSWCSCOC-00	Mounting Rail Kit, Cisco switches, 1U	\$ 1
R2 Short Rails - Systems	RH-RLSHQ1927-02	R2 Mounting Rail, Kit 19" to 26.6" for 2 U systems	\$ 1
iDRAC7 Remote Management Card	SP-IDRAC7ENT-00	iDRAC7 Remote Management Card	\$ 5
Country Power Cord Sets			
US Power Cord Sets-D	Included	One set per appliance	\$
Custom Power Cord Sets-D	OP-CKITINTD0-00	Special order by customer. One set per appliance.	\$
IEC320-C14 Power Cord Sets-D	OP-PWCC13C14-00	Non-NEMA-15 Power Cord. One set per appliance.	\$
Standard Packaged Services			
1 day onsite installation (Local - 1 hour)	SV-CQS000001-01	Onsite visit, config & system up, VM creation	\$ 2,0
2 day onsite installation - Regional USA	SV-CQS000001-02	Onsite visit, config & system up, VM creation	\$ 5,0
4 day onsite installation and training	SV-CDT000001-02	Onsite visit, config & system up, MS Windows updates, end user training (keep system up, pull logs, replace drives), remote follow session	\$ 8,5
Remote installation (up to 6 hours)	SV-CRI000001-00	Over the phone installation (Watch & VDI)	\$ 1,5
Online training	SV-COL000001-00	Online Training Modules + Certification Test	\$ 3
Onsite training (2 days)	SV-COT000001-03	Onsite training and certification	\$ 4,5
Pivot3 vSTAC 5.X Surveillance End User Training - On-site/In-house	SV-PSTSEU001-01	1 day course covering how to support and administrate the Pivot3 vSTAC 5.X Surveillance product family. Travel costs not included.	\$ 1,5
Pivot3 vSTAC 5.X Surveillance Certified Professional - On-site/In-house	SV-PSTSCP001-02	2 day course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 5.X Surveillance product family. Travel costs not included.	\$ 2,8
Pivot3 vSTAC 5.X Surveillance Certified Professional - Online	SV-PSTSCP001-00	Online course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 5.X Surveillance product family	\$ 3
Pivot3 vSTAC 6.X Surveillance End User Training - On-site/In-house	SV-PSTSEU002-01	1 day course covering how to support and administrate the Pivot3 vSTAC 6.X Surveillance product family. Travel costs not included.	\$ 1,5
Pivot3 vSTAC 6.X Surveillance Certified Professional - On-site/In-house	SV-PSTSCP002-02	2 day course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 6.X Surveillance product family. Travel costs not included.	\$ 2,8
Pivot3 vSTAC 6.X Surveillance Certified Professional - Online	SV-PSTSCP002-00	Online course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 6.X Surveillance product family	\$ 3
Pivot3 vSTAC 6.X VDI Certified Professional - On-site/In-house	SV-PSTVCP001-01	1 day course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 6.X VDI product family. Travel costs not included.	\$ 1,5
Pivot3 vSTAC 6.X VDI Certified Professional - Online	SV-PSTVCP002-00	Online course covering how to size, plan, install, administrate and support the Pivot3 vSTAC 6.X VDI product family	\$ 3
Onsite upgrade services (2 days)	SV-COU000001-02	Upgrade Watch R1 to Watch R2	\$ 5,0
Extra day onsite	SV-CQS000011-01	Extension of one day onsite for installation/upgrades	\$ 1,7
Professional Services			
Professional services - Onsite Proactive Systems Health-check (Labor only)	SV-PSHCO001-00	Onsite visit to perform System Analysis and Optimization and updates as needed. Excludes travel.	\$ 1,5
Professional services - Remote Proactive Systems Health-check. No travel req.	SV-PSHCR001-00	Remote health-check covering system Analysis and Optimization and updates as needed. Performed using tools remotely. Assumes up to	\$ 7
Installation labor -per day price - required for custom installs	SV-CDI000001-01	Onsite visit to cover config & set up. Loading VM's, config storage & array, presite survey. Qty determined by Services team	\$ 1,5
Professional Services Travel Local (assumes 1 hour travel)	SV-PSTL00001-00	Professional Services Travel Local (assumes 1 hour travel)	\$ 2
Professional Services Travel Regional (Flight & one day stay)	SV-PSTL00001-01	Professional Services Travel Regional (Flight & one day stay)	\$ 9
Professional Services Travel Out of region (continental - Flight & first day hotel)	SV-PSTL00001-02	Professional Services Travel Out of region (continental - Flight & first day hotel)	\$ 1,8
Professional Services Travel International (Flight & first day hotel)	SV-PSTL00001-03	Professional Services Travel International (Flight & first day hotel)	\$ 2,7
Additional travel day - hotel stay	SV-PSTL00011-01	Additional travel day (hotel) stay	\$ 2
Onsite Training (Admin/Operator) 6 hours - Optional	SV-COT000001-00	Onsite Training (Admin/Operator) 6 hours - Optional	\$ 1,0
VMS Install Shadow (1 day) - Optional	SV-CQS000001-00	VMS Install Shadow (1 day) - Optional	\$ 1,5